

# Virtual Visit *Mobile*

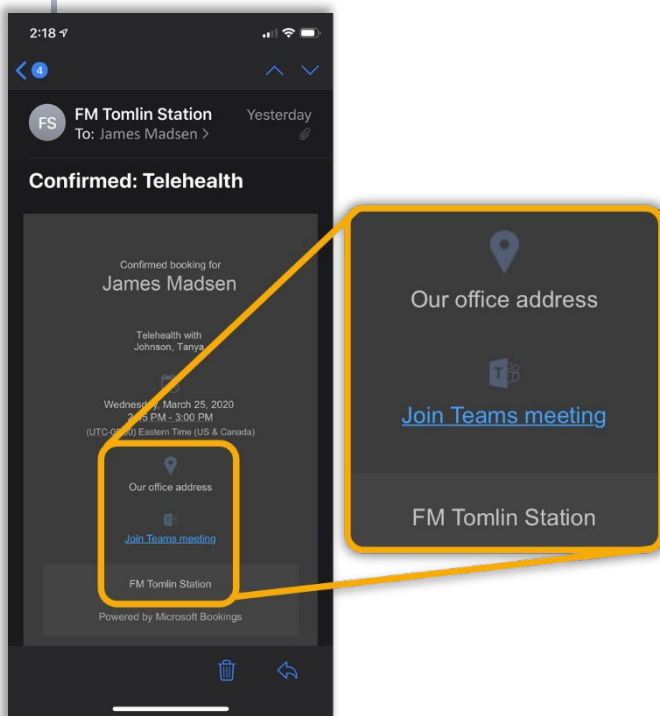


## Getting Started

Connect with your Inspira provider for a virtual visit using **Microsoft Teams** from your smartphone or personal computer. To have the best experience using your smartphone, first download the **Microsoft Teams** application from the Google Play or Apple App Store.

### JOINING FROM A PHONE

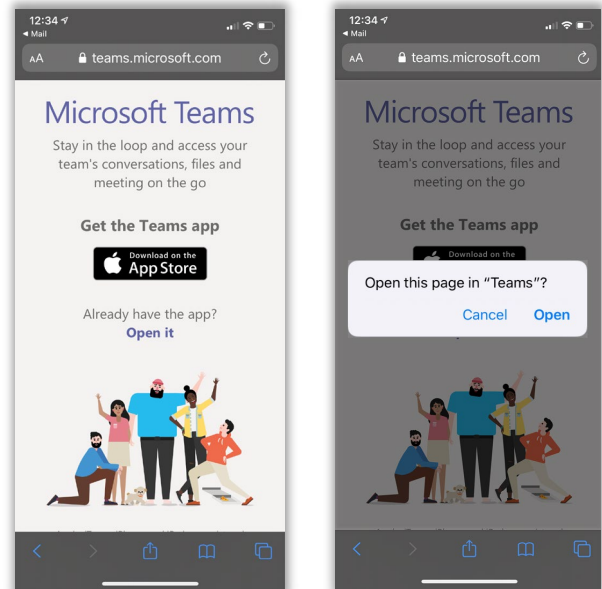
**1** After scheduling a virtual visit appointment with your provider's office, you'll receive an email confirmation. When it's time for your appointment, tap **Join Teams Meeting** in the body of the message.



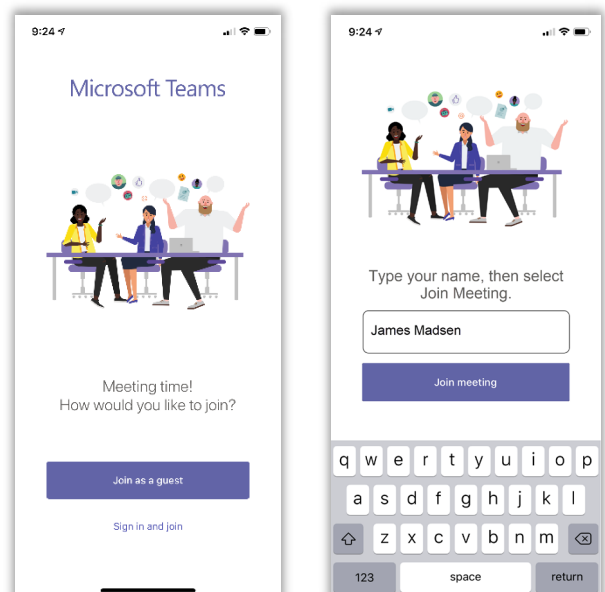
A new internet browser window will open. If you have not yet downloaded the Microsoft Teams application, you'll see a link to download it. Download the application and then tap the link in your email again.

If you have already downloaded it, you'll see a message asking if you would like to open Teams. Tap **Open**.

*For questions or troubleshooting, call the IS Support Center at 856-575-4700.*



**2** The Teams application will then open. Tap **Join as a Guest**. Follow the instructions on the screen to enter your name and select **Join meeting**.



**3** The first time you use Teams, the app will ask your permission to access the microphone and camera. You'll need to allow this so your provider can see and hear you. Enjoy the convenience of connecting with you or Inspira provider using virtual visits!