

Virtual Visit Computer

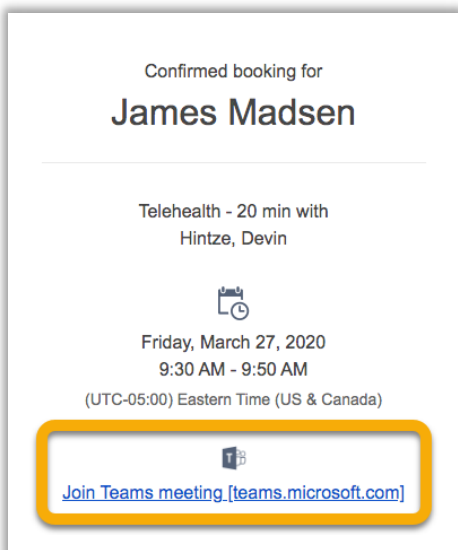
Getting Started

Connect with your Inspira provider for a virtual visit using **Microsoft Teams** from your smartphone or personal computer. When joining from a computer, you will only be able to join using **Microsoft Edge** and **Google Chrome** browsers. Ensure you have one of those browsers before your appointment.

JOINING FROM A COMPUTER

1

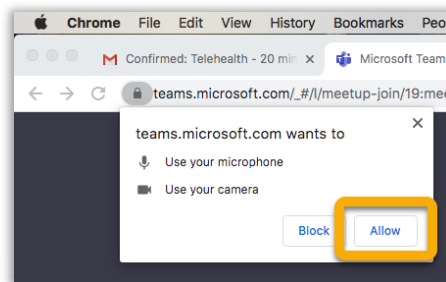
After scheduling a virtual visit appointment with your provider's office, you'll receive an email confirmation. When it's time for your appointment, tap **Join Teams Meeting** in the body of the message.



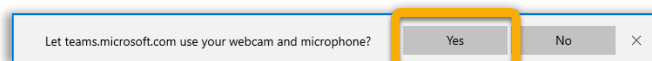
A new window or tab will open in your internet browser. What you see will depend on the operating system and browser you are using, but the steps are generally the same regardless.

If you are prompted to download an application or use the web version, select the web version. If this is your first time using Microsoft Teams, you may be prompted to allow access to your camera and microphone. Ensure you click **Allow** or **Yes** this so your provider can see and hear you.

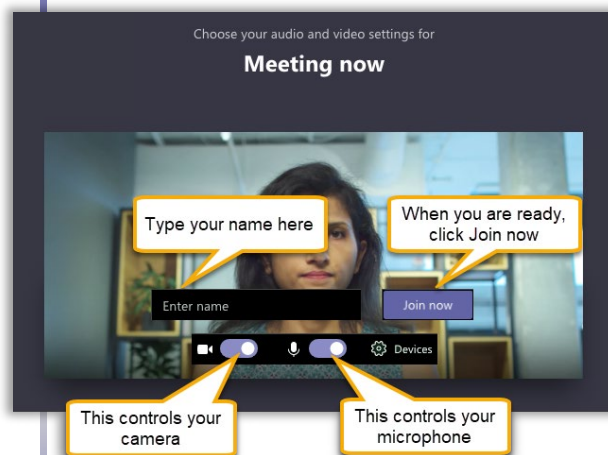
For questions or troubleshooting, call the IS Support Center at 856-575-4700.



2



Next, a preview will display. Note the controls for your microphone and camera. Clicking these will turn them off or on. Type your name in the box and when you are ready, click **Join now**.



3

You will then join your appointment. Hovering your mouse over your image will display controls. At the end of your appointment, click the red icon with a phone and close your browser.

